## ADA Complaint Form

## Central Oklahoma Transportation & Parking Authority

EMBARK operates its programs and services in compliance with the American's with Disabilities Act and Federal Transit Administration guidelines for the provision of services to individuals with disabilities.

All complaints must be in writing and signed by the complainant or his/her representative before action can be taken. Complaints shall state, as fully as possible, the facts and circumstances surrounding the alleged discrimination. The Central Oklahoma Transportation & Parking Authority (COTPA) will provide a written acknowledgment of the complaint within ten (10) working days.

The completed form should be sent to: COTPA

Re: ADA Coordinator

2000 S May

Oklahoma City, OK 73108

## **Complainant Contact Information**

NAME		DAY PHONE
MAILING ADDRESS		EVENING PHONE
CITY	STATE ZIP CODE	E-MAIL
Person Discriminat	ted Against (If Other Than Complainant)	
NAME		DAY PHONE
MAILING ADDRESS		EVENING PHONE
(		
CITY	STATE ZIP CODE	E-MAIL

(Continued On Reverse)

## **Incident Details**

☐ Race	☐ Color	discrimination based on? (Check all that	☐ Disability	
<ul><li>□ National Origin</li></ul>	☐ Gender	☐ Limited English Profic		
What COTPA representative (s) are the person alleging were involved?		Date of incident resulting in disc		den:
		Describe the wrongful act. Who was responsible and wha happened?  For additional space, attach additional sheets of paper.		
		e provide specific details.  name, etc.) For additional space, attach additiona	sheets of paper.	

			DAY PHONE	
MAILING ADDRESS			EVENING PHONE	
CITY	STATE	ZIP CODE	E-MAIL	
NAME			DAY PHONE	
MAILING ADDRESS			EVENING PHONE	
CITY	STATE	ZIP CODE	E-MAIL	
swer is yes, check ager	ncy complaint was filed with ar	nd provide ag	ency contact information:	
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